

PWCS Vessel Internet Access Cradlepoint Guide

The PWCS Cradlepoint is a wireless access points (WiFi) which provide internet access. The following guide will step you through plugging in and connecting to the Cradlepoint:

1. The Cradlepoint needs to be plugged in to a power point. Use the correct power adapter supplied for your vessel. If the adapter needs to be changed, pull down on the adapters release button to remove/replace the adapter plug (Image below):



2. The Cradlepoint needs 10 minutes to power up. Once ready, it will display the lights shown in the picture below:



3. The following WiFi networks should appear for any wireless device within range of the Cradlepoint signal:



4. The password for these WiFi networks is located on the side of the Cradlepoint.
5. It is recommended connecting to both WiFi networks.

6. The first page that you will see after connecting to the WiFi is the Port Waratah Landing Page.



The screenshot shows the Port Waratah Coal Services landing page. At the top is a dark blue navigation bar with white text for 'WHO WE ARE', 'WHAT WE DO', 'COMMUNITY & ENVIRONMENT', 'WORK WITH US', and 'PROJECTS', along with a search icon. Below the navigation bar is a breadcrumb trail: 'Home > Welcome to Port Waratah'. The main heading is 'WELCOME TO PORT WARATAH COAL SERVICES' in blue, followed by the sub-heading 'Free WiFi service'. A large photograph shows a port facility with a large blue and red cargo ship docked at a pier, with yellow cranes and other port infrastructure. Below the photo is the text 'Vessel Crew Support Services' in red. Underneath are three logos: 'THE MISSION TO SEAFARERS' (a blue circular logo with a white figure), 'HunterLINK' (a blue logo with a stylized 'H' and 'L'), and 'Hunterlink - Employee Assistance Provider'.

7. The landing page includes links to Vessel Crew Support Services, Mission to Seafarers and Hunterlink.

You can close the Landing Page and continue to use the WiFi as normal.

Note: some internet content may be blocked as inappropriate for this service