



Chair	Mark Feeney		
Location	Upstairs Conference Room, Carrington Wharf Office		
Time and date	5:30pm Thursday 12 May 2022		
Subject	Port Waratah Coal Services Community Meeting		
Attendees	<table><tr><td>Rick Banyard Marinella Fragiacomio Lyn Kilby Mary Busteed John Hayes</td><td>Port Waratah Representatives: Mark Feeney – Manager Operations Delivery Karen Marples – Sustainability and Community Relations Advisor Wayne Bower – Superintendent Operations, Carrington Terminal Ben Lowder - Environmental Engineer Megan Flanagan – Community Relations Support Officer</td></tr></table>	Rick Banyard Marinella Fragiacomio Lyn Kilby Mary Busteed John Hayes	Port Waratah Representatives: Mark Feeney – Manager Operations Delivery Karen Marples – Sustainability and Community Relations Advisor Wayne Bower – Superintendent Operations, Carrington Terminal Ben Lowder - Environmental Engineer Megan Flanagan – Community Relations Support Officer
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Apologies	Clare Monkley, Callan Nickerson, Trudie Larnach, Glenn Cook		

Item 1: Welcome

Mark welcomed the attendees of the meeting and shared an acknowledgement of Country.

Mark also discussed the values of Port Waratah. Our strategic business drivers are what we do and our values guide our decisions, actions and behaviours. We aim to apply our values consistently in the way we work. The values include being progressive, dedicated to excellence, caring, being reliable and acting with integrity. They also explain how we want to relate with our stakeholders.

As example of being caring, Mark used the example of enabling the vaccination of Seafarers that come to Port Waratah.

John – as a company, have you been able to share the vaccination of seafarers in the community?

Karen – yes, we have through our socials and community newsletter.

Mary – have there been any vessels/seafarers decline the offer of vaccination?

Mark – yes there have been, seafarers and vessel masters have refused/disallowed vaccinations at different times. The vaccinations are facilitated through Mission To Seafarers who arrange the vaccinations through NSW Health. A lot of different port providers are offering vaccinations now, it has become normal practice.

John – fills out a flu tracker once a week to track covid and flu numbers and symptoms. He will forward to us in case we'd like to share with our employees.

Mark also provided an overview of the meeting agenda.





Item 2: Actions from previous meeting

Action #1 – Provide coal quality information and destinations at the May meeting – Completed at this meeting.

Action #2 – Review coal tonnages through each terminal and provide an update to Rick – Complete

Action #3 – Port Waratah agreed to rename Newcastle Region to Newcastle LGA when being referenced as part of the Community Investment and Partnership Programme going forward – Complete. This will be reflected in next year's Sustainability Report and Programme communications including the application form.

Item 3: Operations and Environment Update

Operations

Mark shared a blending video that describes the technique that Port Waratah uses as a cargo assembly business. Mark explained how Port Waratah blends the coal from our customers is highly valued. Coal is sampled at the mine site, when it arrives on our site, when it is leaving site and when it is on the vessel, which is a unique service. Last year coal was \$85 US a tonne, currently it is valued at \$319 US per tonne.

Lyn – Will countries in Europe start to stockpile for next year?

Mark – It is hard to say as it is a dynamic scenario but there may be a little more stockpiling due to the unrest in Ukraine/Russia.

Mark also shared the information on where the coal went in 2021. The breakdown is also featured in the current edition of the [Community Newsletter](#).

The inclement weather has had an impact on the mines and our yard stockpiles are currently quite low. Due to a number of different reasons affecting the supply chain, we are currently waiting on a steadier supply of coal.

Lyn - If our winter continues to be wet, will there be further impacts?

Mark - Yes, if the mines cannot manage the excess water from site.

Environment

Water management system performance – Ben explained that higher than average rainfalls have continued as the region navigates the El Nina season. We have had some strong performance in water management at both Terminals with no overflows recorded at CCT and only 2 minor discharge events





experienced at KCT for the year. The infrastructure upgrades at CCT have helped us manage the additional stormwater, which has had an additional benefit in reducing potable water usage also.

Mark added that we have also started to introduce other measures to assist us in managing these large rainfall events, including the trial use of flocculants & improved pond sediment cleaning regimes.

Discussion followed regarding our water management techniques and how the coal recovered from pond cleanouts is managed.

Continued potable water reduction – Potable water consumption has continued to decline at CCT following connection of the CDFS discharge line to our process water storage in early 2021. Water harvesting capabilities at KCT have also had a significant positive effect at reducing the total amount of potable water used in recent months, in particular over March & April 2022.

Ben referred to the Community Dashboard for comparison of potable water volumes used in 2021 compared to the previous 3yr average (2018-2020)

Rick – Have you been progressing the veneering of stockpiles?

Mark – Not over the last couple of months as it has been too wet. Ben will be running the trials when we can recommence.

Rick – Water is important and there are many of people in the community that believe that coal dust is being generated by Port Waratah so it is important that you keep on top of that.

Tank 3 Update – We are in the later stages of commissioning the tank. There were some issues with a liner and there have been repairs made and an investigation into the cause is continuing. We don't have a date for full commissioning as yet.

Rick – the tanks have been a good addition at CCT, have you thought of doing the same at KCT?

Mark – no as the water management systems are different at both sites.

Lyn - how much money have Port Waratah saved due to potable water reductions?

Action: Mark will provide that info at the next meeting.

EPA CCT licence review outcomes – Ben shared that Port Waratah hosted a site familiarisation for EPA & DPE representatives in April, which included site inspections at both CCT & KCT.

The EPA have completed a statutory review of the CCT environmental licence (EPL601) which, following consultation with Port Waratah, has been varied and re-issued 3 May 2022. Some additional operating & reporting conditions reflect the infrastructure & process improvements made over recent years, most relate to the water management system.





Item 4: Discussion of Community Dashboard and Community Engagement update

The Dashboard and the Community Engagement Activities were distributed with the meeting agenda and Karen asked if there were any questions.

Mary – Is the Community Investment and Partnership Programme open all year or does it have funding rounds?

Karen – There are no calling periods, we are open all year around.

John – On the air quality graph, why is there yellow showing on the graph?

Rick – This information is taken from the DPE monitors and is available via the public web site. The yellow (fair-poor air quality) values coincide with easterly wind direction which is indicative of salt aerosols and nothing to do with Port Waratah operations.

John – On coal terminal noise, why are there red dots (indicating noise recorded above our internally set goals) for Tighes Hill night-time noise in January 2022 and March 2022?

Mark – Our noise goals are self-imposed and we have recorded high tonnes going through CCT, combined with certain weather conditions, the recorded levels were above our noise goals.

Community newsletters are out now, we also have copies here for you tonight. The [2021 Sustainability Report](#) is also out now and we also have copies for everyone.

Karen also displayed the Sustainability website (www.sustainability.pwcs.com.au) and pointed out a [case study](#) of this Community Meeting group that is featured on the website.

Lyn – Thank you for recognising our contribution as we have been coming along to these meetings for a very long time and we have done a lot of work together, so it is great to have it noted in the community. A representative from Stockton and Tighes Hill should also be present at these meetings.

Rick – John Thacker from Newcastle is a member of the Newcastle West Community Group. He would like to join this meeting group if possible.

Karen agreed that we may need to reinvigorate our membership in these meetings.

Our Storylines website has also been refreshed with updated stories from some of our fabulous community partners over the three years from 2019 – 2021.

The website can be found at: www.storylines.pwcs.com.au





Item 5: Focus Area Discussion: Social Licence and Opportunities to Support/Celebrate Community

The focus was on the six points that were grouped together from the material topic workshop in November 2021.

Topics include:

1. Is Port Waratah's social licence changing?
2. Port Waratah contributing to and assisting community vibrance and progression.
3. The Tourism potential of Port Waratah.
4. A Kooragang Visitor information location where operations can be viewed with Port Waratah, coal industry and port information passively provided. A recognised tourist spot on Kooragang Island.
5. Recording and presenting the history of Newcastle as a Coal Port.
6. Port Waratah collaborating with surrounding conservation areas ie. National Parks for continued development but also for visitor access with walkways or viewing platforms for key areas.

We looked at an overview of our stakeholders available in the 2021 Sustainability Report.

We reviewed some definitions of Social Licence from The Governance Institute of Australia and the CSIRO.

To help create a shared view, Karen ran an activity asking the meeting attendees to share their thoughts on the following:

- What does social licence mean to you?
Responses: participation; approval from the community to operate within the community; acceptance of the operation; communication by the organisation; transparency.
- What do you think it means for the community?
Responses: Improvement in performance, communication, participation and partnerships; a rating of one enterprise vs others; demonstrate to all the good things the organisation does; how the organisation fixes things, makes improvements; collaboration and networking.
- What would you like to be considered as part of social licence for organisation in Newcastle?
Responses: sense of community; neighbours with community; economic growth; safety; economic value; social value; environmental value; family values; approval of activities; safety and performance; study of overseas systems.





We will use the information shared in the activity when we consider our social licence and our engagement approach going forward.

We reviewed Port Waratah's approach to social licence as part of Licence to Operate, available in the 2021 Sustainability Report. In the community space we have goals for our community, relationships, partnerships, communication and engagement, reputation and sustainable contribution.

The Port Waratah [Materiality Matrix](#) was displayed as understanding community expectations and interest and influence of material topics is very important to this focus area and we thank the Community Group members for their involvement in developing our Materiality Matrix in 2020. It is available in the 2021 Sustainability Report.

We listen – Local Voices is our flagship tool to listen to our local community and other key stakeholder concerns, ideas, requests, perceptions and opinions. The third pulse survey was completed in March/April and Karen shared high-level feedback. We had 589 participants in the recent pulse survey, which is a good result. The surveys were all conducted online, and there was no face-to-face engagement this time due to COVID-19 restrictions and community sentiment around engaging in-person.

Pleasingly, trust and acceptance of Port Waratah continues in positive territory.

Key drivers of trust and acceptance of Port Waratah remain as:

- community faith in regulation
- our strong environmental performance
- fairness
- the positive extent to which community members feel Port Waratah is responsive to their concerns.

For acceptance:

- benefits outweigh the costs
- trust
- community contact with Port Waratah.

We reviewed the latest survey results regarding feedback on the most material topics that participant would like further information on. The top five are aligned to our materiality matrix and the Community Group's key focus areas, including:

- Impact data like air quality, dust and noise impact
- Actions about sustainability and climate change
- How the Port is regulated and held accountable
- Community Investment activities
- Future projects and plans for the company





We Collaborate – Port Waratah are an active in regional advocacy forums, participating in ongoing regional conversations and civic leadership such as:

- Business Hunter member
- Committee for the Hunter member
- HunterNet member
- Port of Newcastle Reference Group member
- NCCCE Industry representative

Our role is to support and collaborate with others as participants in these forums to create shared outcomes in the best interests of the region. We also support specific projects that benefit the Region - Reshaping the Hunter with Engineers Australia, NBN Rewind series.

Lyn – Have you thought of briefing the new councillors at Newcastle City Council as it would be beneficial for everyone to understand the role that Port Waratah plays. The information that you have shared here is valuable and they all need to know how the port industries are collaborating. Suggest that Port Waratah present the Reshaping the Hunter book, community newsletters etc to the 13 councillors.

We contribute – continually improving our sustainability performance across our five drivers benefits everyone. Our community's positive perception helps drive trust and acceptance in social licence.

Our Community Investment and Partnership Programme invests \$750,000 in the community annually. Our priority areas are:

- Diversity
- Education
- Environment
- Community Vibrancy
- Health
- Youth Sport in Portside Suburbs

We have employee-led activities and community engagement/support such as the recent clean up event at Throsby Creek on 28 April.

Rick requested that we provide clean up data collection stats in the minutes please.

A total of 65 Bags collected + some large timber/metal items (mainly building materials). This equated to an estimated 182kg of comingled waste collected (average weight of bag ~2.8kg). Approximately 50 syringes collected.





Typical waste items collected include:

- Plastic bottles, lids
- Polystyrene foam packaging (fragments)
- Plastic straws, food wrapping/packaging, confectionary wrappers.

In 2021, 78% of our economic contribution was spent locally in Newcastle, the Hunter and Central Coast.

We also contribute to tourism via our tours programme, which is open to the public free of charge. We are proactive in the promotion of Port Waratah and the region (such as the NBN Rewind Series) and we also support community projects.

Lyn – There are other panels around the port, such as the Port Reference Group, which is made up of some industry, some business chambers and some renewable-industry business people. This information would also be good to share with them as well as Port of Newcastle as a landlord.

Karen asked the group if this approach reflects our shared understanding of social licence? There was positive ascent from the group members. Discussion questions and responses, as follows:

Rick - Port Waratah listen, which is positive. Port Waratah's social licence presentation shows a good understanding of important matters across many of the stakeholders.

Lyn – You should also provide this information to the local tourism network meetings as they have a new co-ordinator (Lyn will provide Karen with his name and contact details). Share the info on the tour programme and see what you can work on together.

Rick – Suggested a viewing tower/platform in the Port. The overpass bridge has been tidied up to make it better for people to use but a viewing platform would be great for school groups or interested parties. Rick would support Port Waratah contributing to this community project. Karen reaffirmed our Community Investment and Partnership Programme criteria and needing to work with community organisations as partners and suggested Rick also talk with the new local tourism network coordinator about this idea. The project would likely need to involve key landowners and stakeholders in the discussion such as Port of Newcastle and Newcastle City Council.

John – Conversations have changed over time with respect to environment, coal, etc and there is an opportunity for Port Waratah to talk more widely to the community.

Item 6: General Business

Lyn – There is a cocaine issue in the city and there is a massive problem in the port with the importation of cocaine. Have you had discussions with Border Force? Is it worth having these discussions?





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Mark – Border Force have a presence in the port every day and they are ramping up more now after COVID-19. There is a lot of monitoring that goes on.

Next meeting will be held at the Carrington Wharf Offices on Thursday 11 August 2022 with the focus area discussion of strategic planning and direction.

Mark thanked participants for attending the meeting.

Meeting closed at 7:46pm

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Appendix 1 – Material Topic Workshop Summary (Key: Black is suggestion from community member, [Blue is commentary from the workshop discussion](#))

Q1 Impacts of Climate Change, Economics and Transition Risks	Q2 Social Licence and opportunities to support community	Q3 Regional Infrastructure Matters, Impacts/ Benefits for Community	Q4 Strategic Planning and Direction (forward looking from 2023)	Additional suggestions (not included in the agreed themes)
Is there any modelling being done to begin to understand Zero Emission impact on PWCs profit with the incurred loss, could this be discussed?	Is the PWCS social licence changing?	The importance of having double stacked rail line from the Port of Newcastle to the inland Port of Narrabri. Will PWCS actively support the concept? This project will incorporate a more efficient coal corridor and the replacement of the Ardglenn Tunnel.	Outline the next 5 years i.e. Strategic Plan. Or table it for early 2022.	The closing strategy for PWCS: Timetable; What will be left on the sites when PWCS leaves; How will the close down be funded? Closure Planning Overview Provided Q4 2021
What does the PWCS transition model look like?	A Kooragang visitor information location where operations can be viewed with PWCS, coal industry and port information can be passively provided. A recognised tourist spot KI over C for higher traffic.		Is PWCs facing any infrastructure limitations within 5 years?	
How does PWCS propose to become carbon neutral?	The Tourism potential of PWCS	The necessity for the Port Side Rail line. Will PWCS actively support the concept?	Are there matters pending that PWCs consider a priority coming into 2022?	More Pac-Man and equivalents. Ongoing transparent data to be provided
	Recording and presenting the history of Newcastle as a Coal Port			
In the conversation about Zero emissions will charges imposed on PWCs operational nature cause much of a “hit” to viability?	PWCS collaborating with surrounding conservation areas i.e. National Parks for continued development but also for visitor access with walkways or viewing platforms for key areas.	Discussion for the two topics above noted these views and provided an understanding of Port Waratah’s position. Port Waratah acknowledged community request to advocate for community views in various forums.	CEO Strategic Planning overview and subsequent discussion covered the above three topics in Q4 2021. Plans for a forward-looking discussion to be tabled at Q4 2022 meeting.	Local community impacts and interactions discussed as ongoing process. To be covered in regular meeting updates.
How will PWCS cope with sea level rising?	PWCS contributing to and assisting community vibrance and progression	The importance of the Novacastrian Highway (A major dual carriageway roadway from Nelsons Bay to South Swansea)	Does PWCS see opportunities to change business directions that will enable continued use of the site/s for new or emerging industries?	
	Discussion to include Local Voices results and planning in this theme.			All of the above. Agreement with suggested topics noted.





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