



**PORT WARATAH**  
COAL SERVICES

*Pioneering Through Partnership*

**PORT WARATAH**  
**COAL SERVICES**

**COMMUNITY**  
**NEWS**

*Edition Three 2021*



## Welcome to our third Community Newsletter for 2021

We hope at this time you and your families are staying safe and well as we take care of one another during another wave of the COVID-19 pandemic in our state.

Port Waratah is honoured to have won the Excellence in Diversity Programme and Performance Award at this year's Women in Mining Awards by the NSW Minerals Council.

The award recognises excellence and innovation in gender diversity programmes and performance in increasing the proportion of women in the workplace.

The ultimate objective in implementing a Diversity and Inclusion programme has been to grow an organisation that looks different and feels different, is more flexible, inclusive and successful, and above all – in which everyone is valued. We are seeing the positive impacts that diversity of thought and experience is bringing to our organisation, but even more importantly, we are able to demonstrate to current and prospective employees that we have opportunities for all. Find out more about the award and our programme at [pwcs.com.au/news](http://pwcs.com.au/news).

We are now in the second half of 2021 and performance year-to-date has been strong. Hunter Valley coal continues to do well with the price of coal rising significantly on the back of strong demand. This demand for higher quality coal from both existing and non-traditional markets reflects the ongoing role coal has in the changing energy mix in the region. We expect our unique blending service supporting the higher quality coal market will remain attractive to our customers.

We started the year well from a Health and Safety perspective, reaching a significant milestone with our longest period injury free in March. Our previous best achievement was 281 days. Unfortunately, however, in June we experienced two injuries. Our environmental performance for the year to date is very positive, recording zero reportable incidents and we have capitalised on significant investment in water management infrastructure and performance at the Carrington Terminal. From February to the end of June, more than 43 megalitres (ML) have been harvested for re-use in preference of potable water at Carrington Terminal. The favourable environmental conditions paired with these improvements in water management has cut potable water purchasing by 47% at Carrington Terminal so far this year, compared to 2019.

Applications are now open for the second round in our 2021 Youth Sport in Portside Suburbs funding. If you are part of a sporting club based in Mayfield, Tighes Hill, Maryville, Islington, Wickham, Carrington, Stockton, Fern Bay or Newcastle East, take a look at our application form on our website at [pwcs.com.au/youth-sport](http://pwcs.com.au/youth-sport) to get involved.

Featured on the front page of this newsletter is one of our proud community partnerships this year with the Hunter Wetlands Centre Australia to install three new natural timber playgrounds. The Centre is a local wonderland of our natural environment, featuring a vast array of birdlife and outdoor activities just a hop, skip and a jump from the centre of

Newcastle. We hope many children enjoy the imaginative playgrounds for years to come.

We've also been busy assisting local schools, including refurbishment of a learning space at Carrington Public School and upgrades to the playground at St Peter's in Stockton. In this edition, you can read more about our programme and some of our valued community partners including the local Orange Sky Australia service that provides laundry cleaning and company for vulnerable people in our community.

You can also register now for the upcoming Local Voices Community Survey in September on our website. Your feedback is important to us and gives us valuable insights into improvements for our operations and our relationships with you, our local community. Share your views on employment and skills training, economic contributions and community investment, environmental aspects and more.

Thank you for your interest in our Community Newsletter. I hope you enjoy this edition and as always, but even more so during this time, take care.

Kind regards,

Hennie du Plooy



# Our Community Investment and Partnership Programme is Seeking Applications now!

## Does your community organisation, project, group or initiative need funding?

We are proud of our Community Investment and Partnership Programme which invests \$750,000 each year into our local community. The focus of the Programme is to deliver value back to the Newcastle community – particularly portside suburbs.

We're currently seeking applications for funding to address a specific need or create opportunity within the community.

An example of just one of our terrific partnerships is featured on the cover of this edition of our newsletter. We joined forces with the community-owned Hunter Wetlands Centre Australia and provided funding for the construction and installation of three natural timber playgrounds. All three charming playgrounds are installed around the central Brambles Pond and are an easy walk from the Visitors Centre. The playgrounds help to foster community interest in this significant environmental haven and provide engaging, active play areas for children.

Other valued partnerships include assisting the Newcastle Parkinsons Support Group with funding for their weekly art classes. The classes provide the opportunity for their members to have fun, socialise and improve quality of life.

The Hunter African Communities Council also received funding for their 2021 Africa Day Celebrations Festival held in the grounds of Islington Public School in May. The annual day of celebration promotes cultural diversity and social integration within the multicultural community. The day's festivities included market stalls, delicious food, performances by African singers, dancers, poets and lots of entertainment for the kids.

All of the information about our Programme including priority areas, exclusions and how to apply can be found on our website at [pwcs.com.au/community-partnerships](http://pwcs.com.au/community-partnerships).

*Are you a community group or charity looking for a financial boost?*

**APPLY NOW**



# Continued Investment at Carrington

Further investment at Carrington Terminal was undertaken during May and June with over \$7.5 million invested across 15 maintenance and infrastructure projects, requiring an additional 200 workers on site.

The combination of structural maintenance, electrical upgrades and plant improvements ensures that Carrington Terminal continues to contribute a valuable, flexible and efficient service to meet the needs of our customers and deliver for the Hunter Valley Coal Chain.

Investment in sustainable environmental performance across our operations is integral to our business. A third large stormwater storage tank at the Carrington Terminal will be operational by the end of September. The eight megalitre (ML) tank is in the final stages of construction and when complete, the three storage tanks at Carrington Terminal will be able to collect and store a total of 21ML of water during rainfall events. The tank has a diameter of 31.5m, is 11.5m tall and holds more than three times the volume of an Olympic swimming pool.

In 2020, 16 capital projects, totalling \$4.3M, were committed to improving water management across our operations. We are focused on the most efficient utilisation of water resources to reduce potable water consumption and maximise the reuse capabilities of our water management system. Stored water is reused at our sites for operational activities such as dust suppression, machine cooling and washdown. Water used on site is recaptured and cleaned for further reuse.



*The third stormwater tank nearing completion at Carrington Terminal.*

An upgrade to our Controlled Discharge Filtration System at Carrington Terminal last year enabled us to better transfer filtered water back into our site's water management system, further reducing the need for potable water.

The return of regular rainfall last year, combined with improvement projects across all of our operations in 2020, enabled us to achieve a 52% reduction in potable water consumption compared to 2019.

To put this reduction in perspective, an average household in our region uses around 73 kilolitres of potable water per person a year. Last year, we reduced our potable water consumption by 779ML, the equivalent water for 10,676 people!

These environmental initiatives help Port Waratah reduce potable water consumption, playing our part in improving the sustainable use of our shared water resources in the Hunter.

## Are you a junior sporting club looking for support?

Our next *Youth Sport in Portside Suburbs* funding round is open from 1 – 31 August 2021.

**For more information and to apply, visit [pwcs.com.au/youth-sport](https://pwcs.com.au/youth-sport)**



# Apprentice Graduation

Congratulations to our first-year apprentices Rob, Jack, Sam and Branden who all graduated from the Mining & Energy Skills Programme in Muswellbrook in June.

At a recent celebration event, they were presented with their graduation certificates and each of the apprentices gave a presentation that provided an overview of the programme, which included their key learnings, to a large audience.

Rob Stocks was recognised with two out of only three special achievement awards on the night, winning the TAFE Values Award (selected by apprentices and teachers) and the Highest Overall Achiever Award.

*“One of the best things about the programme was gaining experience in other trades and furthering our understanding about what other departments do at Port Waratah,”* said Rob Stocks.

*“The work we completed was really interesting and taught me a number of new skills, not only for work but for life in general. It was a*



*really worthwhile course and will help me to identify problems across the areas we studied and take preventive measures before things become an issue.”*

This is the third year in a row that a Port Waratah apprentice has achieved one of these awards, with TAFE teachers and the programme coordinator commenting on the quality of our apprentices. Well done to you all!

## Register now for the next **Local Voices Community Survey** in September.

**WE'RE LISTENING**

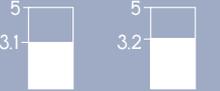
Your feedback provides valuable insight on what matters to our community and helps us identify areas for improvement for our business.

 **761** COMPLETED SURVEYS  
IN MARCH 2021

**2800** SURVEYS COMPLETED  
SINCE 2018

 **\$13,470**

COMMUNITY REWARD FUNDING  
UNLOCKED SINCE 2018, DISTRIBUTED  
TO 15 COMMUNITY GROUPS

  
TRUST IS STABLE  
ACCEPTANCE IS STEADY

 **50%**  
OF PARTICIPANTS LIVE  
IN PORTSIDE SUBURBS

# In The Community

## On shift with Orange Sky – positively connecting communities

Earlier this year, our Community Relations team took up an opportunity to work a shift with the local Hunter Orange Sky laundry van. Orange Sky Australia is the world's first free mobile laundry service to assist community members experiencing homelessness. The van provides a valuable clothes washing and drying service at no cost. More importantly though, Orange Sky volunteers offer a friendly face and hours of valuable non-judgemental conversation to the friends that utilise the service.

We are proud to partner with Orange Sky locally and enjoyed our morning on shift meeting some of their friends as well as the team of caring, dedicated volunteers who reportedly also get so much from being involved in providing the service to our community.



*Megan Flanagan with the Newcastle Orange Sky Volunteers.*



*Port Waratah Maintenance Services team members with the Cerebral Palsy Alliance.*

## Cerebral Palsy Alliance

Did you know that 1 in 700 babies in Australia is diagnosed with Cerebral Palsy? Our Maintenance Services Team visited our community partners, the Cerebral Palsy Alliance (CPA) to find out more about what they do and how they help children and adults living with cerebral palsy and other neurological and physical conditions. To see the therapeutic spaces and equipment in action had a lasting impact on our team. Last year, we raised \$8,645 to support the STEPtember fundraising campaign. Funds raised help support early intervention from birth to two years and vital research to ultimately prevent and find a cure for cerebral palsy. Our Community Investment and Partnership Programme has assisted the CPA to purchase new eye-gaze technology equipment helping people who have lost their speech to be able to communicate again with those around them. Our team are planning an even bigger year for STEPtember so we can help the CPA continue to support those who need them.

## More than a Meal at Soul Café

Port Waratah are proud to have a long history of partnering with Soul Café, located in the heart of Newcastle CBD and were pleased to join the team for morning tea recently. Many of Soul Café's guests are dealing with issues of homelessness, drug or alcohol addiction, crime or violence, poverty, separation, mental health or illness concerns and accommodation needs. While the café delivers hundreds of free hot meals each week, their desire is to do more than just serve a meal. The ultimate mission of Soul Café is to see vulnerable café guests placed on a path towards increased safety, health and purpose. They aim to lift a group of people that are less fortunate to a greater level of lifestyle within our community through a comprehensive approach that assists them to work through their individual issues and to re-engage back into society.



*Tim from Soul Cafe with Karen Marples.*

For several years, Port Waratah have provided funding towards the Mental Health Clinician role, held by Tim. Since 2017, Tim has played a vital role in the care of Soul guests, providing mental health care and referrals to services.



*Team members Emma, Karen, Renee and Andy proudly wearing their MHF beanies.*

## Mark Hughes Foundation Beanies for Brain Cancer

For several years our employees and contractors have dug deep and got behind the Mark Hughes Foundation (MHF) beanies for brain cancer fundraiser, and this year was no different. Our Community Support and Events Committee once again co-ordinated the purchase of adult beanies, toddler beanies and drink coolers from MHF and all purchases made through Port Waratah were dollar matched, which means that we doubled our impact!

Although our planned 'Beanie Brekky' was unable to proceed due to COVID-19 restrictions, we managed to raise more than \$18,800 through our annual campaign, which will support the amazing fundraising for brain cancer research of the non-profit, health promotion charity.

# PORT WARATAH WINS DIVERSITY AWARD

Port Waratah won the 2021 Excellence in Diversity Programme and Performance Award in this year's Women in Mining Awards by the NSW Minerals Council.

50%

50% of Senior Leaders are women (only 7% in 2016)

41

41 women employed, 13% of total workforce are women (only 10% in 2016)

30%

30% of Non-Manager Leaders are women (only 16% in 2016)

27

27 participants in the Women in Mining mentoring program since 2015

75%

75% of employees attended 'Unconscious Bias and Diversity Training'

46%

46% of education assistance opportunities in 2020 were women (only 9% in 2016)

25

25 flexible-workplace agreements in 2020

OVER  
\$350k

Over \$350K invested in Diversity and Inclusion projects in our community from 2018 to 2020

Cover Page: New playgrounds at the Hunter Wetlands Centre Australia funded through the Community Investment and Partnership Programme.



Pioneering Through Partnership



If you would like to comment on Port Waratah Community News, please email [contact\\_us@pwcs.com.au](mailto:contact_us@pwcs.com.au) or call on (02) 4907 2280 (24-hr Community Enquiries Line)

Find us on   