



PORT WARATAH
COAL SERVICES

Pioneering Through Partnership



PORT WARATAH
COAL SERVICES

COMMUNITY
NEWS

Edition One 2021



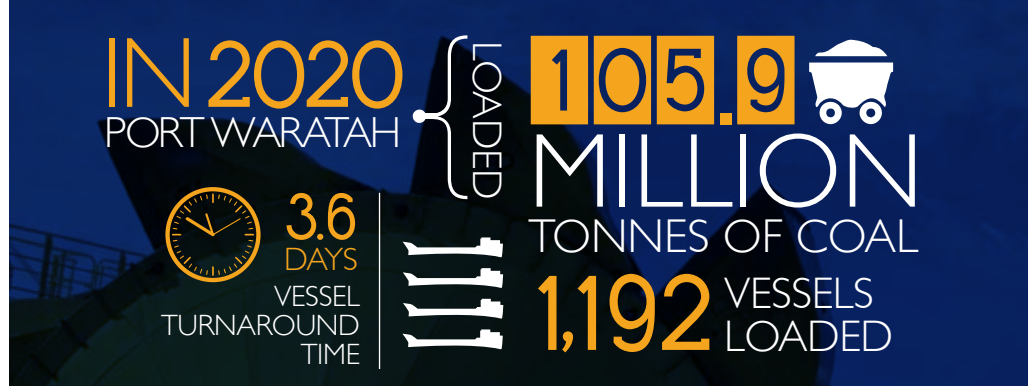
Welcome to the first edition of our Community Newsletter for 2021.

I trust that you have had a safe and enjoyable start to the New Year.

In this edition, we celebrate the contribution to our local community made through our Community Investment and Partnership Programme, which I am proud to say had a successful year despite the disruption of the COVID-19 pandemic.

In fact, we were able to adjust our approach to respond specifically to pandemic-related areas of need. This enabled us to share in heart-warming examples of community partners adapting, innovating and providing services differently to meet unique and increasing needs related to the pandemic.

Our total investment of \$750,000 went beyond the pandemic though, and we maintained existing partnerships such as with Mission to Seafarers and the Samaritans Express Christmas Lunch in the Park. We also expanded our



contribution into new areas such as youth sport and were pleased to be able to assist the Hunter Wetlands Centre in their recovery from storm damage, as well as enabling the installation of a new dry berth for Marine Rescue Newcastle.

In each and every one of these partnerships, we want to celebrate the incredible work undertaken by our community, often on a volunteer basis and in the face of many challenges.

To kick off 2021, applications are open for the next round of the Youth Sport in Portside Suburbs funding programme until the end of February. The programme aims to deliver benefits to local families participating in local sporting activities. Local sporting clubs can apply for up to \$1,500 in funding to improve equipment and facilities, provide training and development opportunities, host community sports events and improve sports access.

Operationally, Port Waratah delivered strong performance for customers in a challenging year. Although a small decline on 2019, 2020 marked the ninth year of more than 100 million tonnes per annum of coal exports through our terminals. A feature of the year was the growth in exports to new destinations for Hunter Valley coal, with cargoes

destined for India, Malaysia and Thailand growing compared to previous years.

Pleasingly, we achieved our safety objectives for the year while introducing a range of measures to ensure not only the health of our people through the pandemic, but also ensuring that our continued operations do not impact our community. Unfortunately, we recorded more environmental incidents than we aimed for, and we have set improvement in this area as a core objective for 2021.

Finally, I would like to thank you for the community feedback we received last year. Listening to our community is an important element of our relationship, as it provides us with guidance on what you value and expect, enabling us to adjust plans and activities to better meet those expectations. The key tool for receiving your feedback is our Local Voices Community Attitude Survey, facilitated by Voconiq, a CSIRO company. To explore the latest survey results and register for the next survey to be held in March, visit pwcs.com.au/survey.

With best wishes for a safe and healthy year,

Hennie du Plooy



Are you a junior sporting club looking for support?

Our next 'Youth Sport in Portside Suburbs' funding round is open 1 – 28 February 2021.

For more information, and to apply, search 'Youth Sport' on our website pwcs.com.au

Getting The Ball Rolling With Funding For Local Sporting Clubs

In 2020, we listened to feedback from our Local Voices Community Attitudes Survey results to include support for youth sport in our Community Investment and Partnership Programme. Part of our improvements saw the successful introduction of funding for local junior sporting clubs to deliver benefits directly to the families that have children involved in sporting pursuits. We are pleased that, via our two funding rounds last year, we provided more than \$20,000 to junior sporting clubs in our local area.

Some of the junior clubs that benefited include:

- **Stockton Junior Rugby League Football Club** received funding in both of our funding rounds to purchase items such as post pads, marker posts, tackle bags, balls, junior goals and to replenish medical supplies.
- **Stockton Surf Life Saving Club** purchased a shade tent for Stockton SLSC Nippers with their funding.
- **Newcastle City and Eastern Districts Cricket Club** subsidised the cost of helmets for their junior players.
- **Hunter Simba Football Club** received funding for equipment for their junior soccer development programme.
- **Newcastle Bodyboarding Club** purchased new rash shirts for junior competitors and a marquee with funding from the programme.

Local Voices Anchor Survey: Key Results

The results from the September Local Voices Anchor Survey are in!

September 2020 saw the transition of the Port Waratah Local Voices process from CSIRO to Voconiq and the beginning of another two-year process to bring the voices of our local and neighbouring communities inside the company. The Anchor survey provides a deep insight into the nature of our relationship with communities and to compare the results with past surveys. Explore the survey results at pwcs.com.au/survey.

During this Anchor, engagement activities were limited to digital and online options due to COVID-19 safety measures. This has meant less community members participated than our last Pulse survey. Our aim is to encourage greater participation from the community in the next survey in March this year.

Your feedback provides valuable insight on what is important to our community and helps us identify areas of improvement for our business. Topics covered in the surveys include environmental aspects, such as air quality and noise, as well as economic benefit, our community investment programme, employment and skills training.

Pleasingly, the community's trust in and acceptance of Port Waratah remains steady and strong since we conducted our first Anchor survey in 2018.

Key takeaways of the September 2020 Anchor survey

- Noise impacts are seen to be a little worse than six months ago, although management of noise and other environmental impacts are seen to have improved.
- Compared to the previous Pulse survey in March 2020, Port Waratah are seen to be more responsive to the community and to be doing a better job ensuring the community receives benefits from its operations.
- Community faith in regulation of port activities is a really strong driver of trust in Port Waratah, alongside a responsive relationship and being environmentally responsible.
- Trust and acceptance of Port Waratah is strong and stable.

Pulse survey #1 opens in the first week of March, so make sure you register to have your say! Visit pwcs.com.au/survey



World-First LNG-Fuelled Large Cargo Vessel Comes To Port Waratah On Maiden Voyage

On Monday 11 January, Port Waratah welcomed the HL ECO bulk carrier at the Kooragang Terminal, as the first port of the global eco-friendly vessel's maiden voyage from Korea.

One of the first of its kind, the HL ECO is the first liquid natural gas (LNG)-fuelled bulk carrier vessel to berth on the eastern Australian seaboard. The vessel is one of two 180,000 tonne capersized vessels built in Korea and launched on 11 December 2020. HL ECO's sister ship, the HL Green, arrived the same week in Port Hedland, WA.

The vessel is equipped with two of the world's largest Type C LNG fuel tanks, each with a storage capacity of 1600m³.

The vessel sets a new standard for eco-design as the maritime industry moves to reduce emissions from shipping operations.

The LNG-fuel design reportedly reduces 99 per cent of sulphur oxides and particulate matter, up to 85 per cent reduction in nitrogen oxide emissions, and a 30 per cent reduction in greenhouse gas emissions, compared to the levels of current bulk-carrier vessels.

The HL ECO is expected to make approximately 10 round trips a year between Korea and Australia.



In The Community

Spreading The Joy For Seafarers

During November, Port Waratah employees held a donation drive assisting Mission to Seafarers Newcastle to provide a record 1,200 Christmas gift bags for seafarers visiting the Newcastle Port in December.

After a year like no other, the seafarers have felt more isolated from communities around the world due to COVID-19 restrictions keeping them constantly on vessels and staying onboard for longer periods of time, some more than 18 months at sea.

We are proud of our team for their support of the drive, not only with goods, but also packing the gift bags and getting school students involved to create a Christmas card or decoration to include in the gift bags.

Students from 20 schools, preschools and OOSH centres were involved in the initiative creating more than 900 colourful pieces of Christmas cheer for the seafarers. Many seafarers have been away from their families for a long time and this thoughtful addition from local children helped them feel appreciated and a little closer to home.



Cards and decorations created by students to share the joy of Christmas with seafarers.



Port Waratah employees with volunteers to pack the gift bags.



Seafarers receiving gift bags in time for Christmas.

Samaritans Express Christmas Lunch In The Park



More than 500 Christmas lunch hampers were given out at the Samaritans 'Express' Christmas Lunch on Christmas Day, 25 December 2020. The event is usually a sit-down lunch, but due to the pandemic it was changed to an express giveaway to meet COVID Safe measures. Port Waratah is a proud sponsor of the event and its tradition of providing our less fortunate community with a warm greeting from volunteers and a delicious meal on Christmas Day, and toys and gift bags to enjoy. A further 150 hampers were donated to Soul Café.

Wetlands Clean Up From Storm Damage

A severe storm last November decimated hundreds of trees at the Hunter Wetlands Centre. Port Waratah has supported clean up works for the storm damage now underway at the centre to ensure it remains safe for volunteers and community members. The works involve removing fallen trees and reusing logs wherever possible on the grounds and mulching the remainder of leaves and branches to create sustainable ground cover.



Hunter Wetlands Centre CEO, Ken Bayliss and Deputy CEO Barry Horvath inspecting fallen trees.

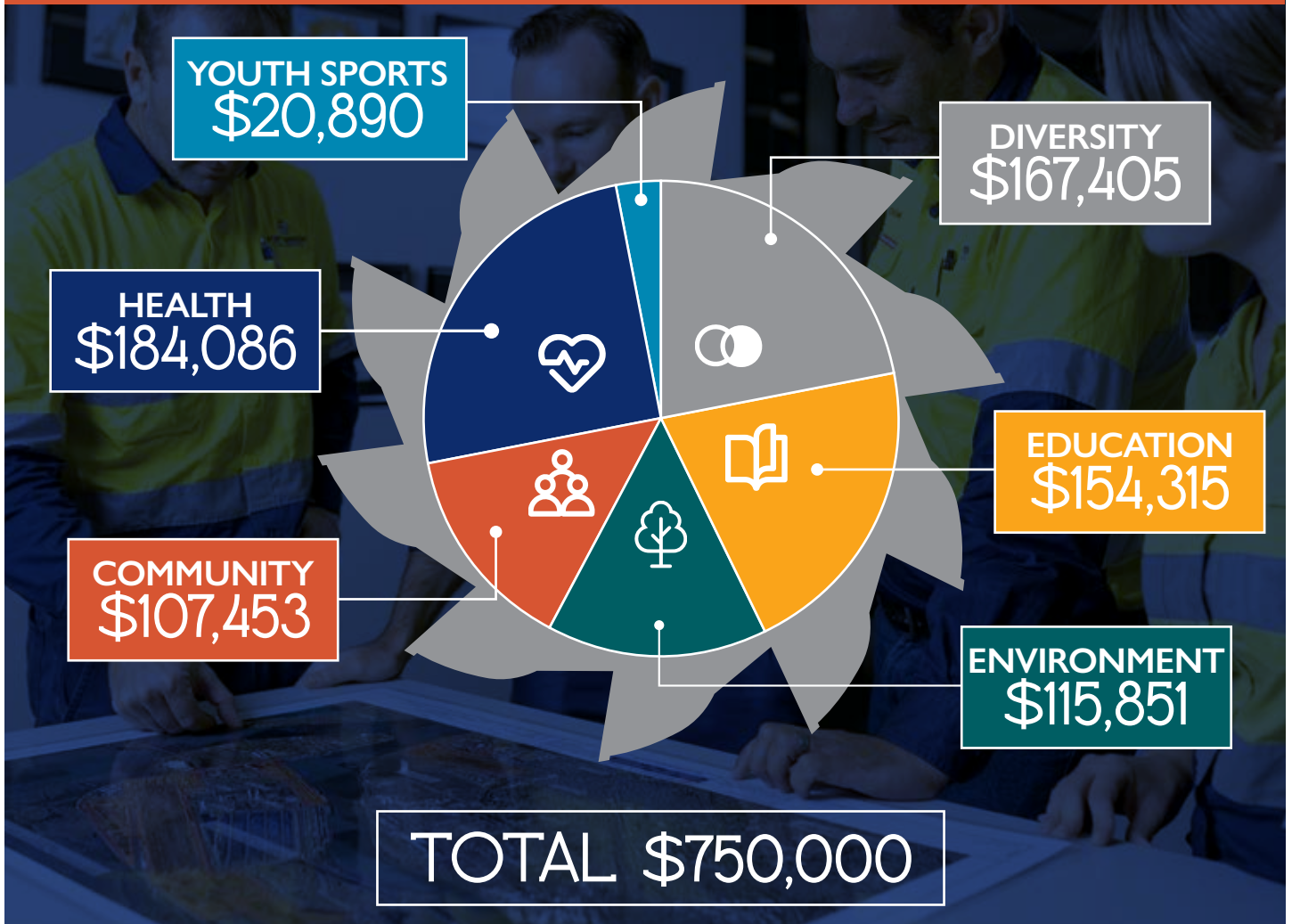
New Dry Berth for Marine Rescue Newcastle

In December, Port Waratah provided support for a new dry berth installation at Wickham to boost boating and waterway safety in Newcastle. The new infrastructure lifts and secures the primary rescue vessel, Newcastle 30, from the water when it's not underway to an emergency or on routine patrols, keeping it in tip-top condition. The infrastructure eliminates down time for maintenance ensuring Newcastle 30 is ready at all times to respond to a call for help.



Port Waratah CEO Hennie du Plooy and Ron Calman ESM OAM from Marine Rescue Newcastle on board the dry berth.

2020 COMMUNITY INVESTMENT



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Cover Page: Players from Stockton Junior Rugby League Club.

If you would like to comment on Port Waratah Community News, please email contact_us@pwcs.com.au or call on (02) 4907 2280 (24-hr Community Enquiries Line)

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