



PORT WARATAH COAL SERVICES

Pioneering Through Partnership

PORT WARATAH
COAL SERVICES

COMMUNITY
NEWS

Edition Four 2020



Welcome to the Port Waratah Coal Services Community Newsletter.

Season's greetings

Welcome to the final edition of our community newsletter for 2020. While locally we have been more fortunate than many, this has been an immensely challenging year that will be remembered for a long time.

I am thankful for the way our community continues to work together through these troubled times. Many of our community partners adapted their services to respond to the increased needs resulting from the pandemic while meeting COVID Safe requirements. This is also true of our Port Waratah employees and contractors who responded and adapted quickly to safely deliver our operations with minimal disruption.

We are a registered COVID Safe business. The health of our employees remains our top priority and we have implemented sustainable controls to ensure this within our operations.

You may have seen a bright blue hue over Carrington during September. Light It Up Blue was a special initiative illuminating our two shiploaders at our Carrington Terminal to support prostate cancer awareness month in partnership with Hunter Prostate Cancer Alliance (HPCA). A number of spectacular images were captured for our online competition, with the winning entry featured in this edition.

In the previous edition, I invited you to take part in our latest Local Voices Anchor Survey. We are pleased that more than 390 surveys were received during September and October. We value this feedback highly. The suggestions and feedback from our community help guide our operations priorities. Trust and acceptance of Port Waratah in the community remains steady and strong. Overall, it is pleasing to see improved perceptions for our environmental responsibility and response to community concerns. A summary of the survey results will be included in the first edition of the community newsletter next year.

Seafarers around the globe have been impacted immensely by COVID-19 restrictions. Many are unable to take shore leave and crew changes have been limited. Our initiative to provide free Wi-Fi for vessels berthed at Port Waratah has never been more important for seafarers' welfare. Reliable Wi-Fi

onboard has become an invaluable service during the pandemic, enabling seafarers to connect with loved ones at home. I'm also proud to share our employees and port community are embracing a Christmas care pack donation drive for seafarers to show these often unseen workers that the Newcastle community is thinking of them.

In this edition, we also take a look behind the scenes of our mega-machine maintenance shutdowns with a camera crew from Mega Mechanics. The team were back filming for season two of the successful documentary series. The work showcased in the series highlights the effort taken to maintain our high levels of reliability for our customers. From an operational perspective, we are well positioned for a successful year delivering for our customers.

Inevitably, we have been less active with community events this year. Despite this, our Community Investment Programme has continued to provide much-needed financial support to the Newcastle community. We have invested \$750,000 in projects and initiatives with a particular focus on COVID response services. Stay in touch with us on social media to keep up to date with our programme activities.

From all of us here at Port Waratah, I wish you a safe and healthy finale for 2020, and a wonderful and joyous festive season.

Take care and best wishes for 2021.

Kind regards,

Hennie du Plooy



Wi-Fi Services Deployed 8 October 2019



1,195 vessels
have used the service;
930 KCT | 265 CCT



Total project cost

\$21,845



Data cost \$5,880 a year,
\$16 a day = 3 coffees

Data used

85.4 TB

THAT'S:



Twice the downloads
of 40 million titles
on Google Books or



More than 17 million
5-minute songs or



42,700 hours
of movies

Free Wi-Fi For Seafarers

Port Waratah has been providing seafarers with free Wi-Fi services on vessels at their Kooragang and Carrington wharf facilities for over 12 months. In that time, seafarers have used 85 terabytes of data, which is enough to read every title of the 40 million titles available on Google Books twice!

Providing the free Wi-Fi has been even more important this year with COVID-19 restrictions in place. Seafarers are spending longer periods at sea, some for more than 18 months, and they haven't come ashore since March because of the pandemic. Many are feeling more disconnected from community than ever before.

Being able to use Wi-Fi within the vessel while at Port Waratah export facilities comes at a small cost, but the value to seafarers to reliably connect with their families and friends is unmeasurable.

With the access to Wi-Fi, there are also more entertainment options by downloading movies, games, and music to help pass the time while at sea, which has positive outcomes for mental health and wellbeing for our seafaring community.

The project had its challenges trying to enable Wi-Fi on vessels. The Port Waratah team worked to find a reliable, portable system of technology and infrastructure to support the wireless connection. Sharing our experience with our Australian Port community is assisting other harbour facilities to provide Wi-Fi to vessels and help connect more seafarers with home.



Mega Mechanics Is Back Again To Film Our Mega Machines In Action!



The team undertaking a quality assurance check on the spliced conveyor belt.



Matt, a Port Waratah maintainer, being interviewed by Mega Mechanics.



Mega machines: our maintenance crew replacing the trimmer flap and spout.

Following the success of our first appearance in Season 1 of Mega Mechanics in 2018, the team returned to our Kooragang site in October to take another peek behind our fence. The team were filming on site for a number of days, capturing our mega machines while we completed some mega maintenance tasks.

Over three days, the Mega Mechanics cameras followed our skilled tradespeople and maintainers while they undertook a trimmer flap replacement on one of our shiploaders and a conveyor belt changeout.

The trimmer flap replacement project was undertaken over five days on Kooragang Wharf with the existing spout and trimmer flap replaced with a new model. The trimmer flap and spout combined is 7m tall x 1.5m wide and weighs more than 6 tonnes. It is part of the coal loading infrastructure arm attached to the shiploader.

The conveyor belt changeout involved hauling several sections of rubber belt up five storeys with a crane and expertly splicing and sealing the 2.2m wide by 100m long sections together over five days.

As you can see from these behind-the-scenes shots, our maintainers enjoyed hosting the Mega Mechanics team as they explained the demands of their tasks during the maintenance shutdown period. The TV series is expected to be aired nationally next year.

Lighting It Up Blue Shining The Spotlight On Prostate Cancer

September, Australia's Prostate Cancer Awareness Month, puts the spotlight on prostate cancer and highlights its impact on those affected by the disease in our community.

This year we partnered with Hunter Prostate Cancer Alliance (HPCA) to help support their valuable work in raising awareness of prostate cancer through media campaigns, workplace presentations, public events and community partnerships. HPCA also provide a free counselling service for men and their families who are facing a diagnosis of prostate cancer.

To boost awareness on this important topic, we also illuminated the shiploaders at our Carrington Terminal in blue from dusk till dawn every evening for the month of September. As part of the initiative, we also ran a 'Light It Up Blue' photography competition, inviting community members and local photographers to capture the shiploaders shining bright.

The winning entry was submitted by Cathie Guthrie who captured this terrific shot of our shiploaders with a vessel at berth.



The winning entry photographed by Cathrine Guthrie.

In The Community

Throsby Creek clean up



In October, a team of 20 employees took part in a COVID safe clean-up event along the Throsby Creek mangrove shoreline in Carrington. More than 25 bags of rubbish were collected, with some more unusual items like a body board, car tyres, a metal fire pit and a street sign.

September challenge

Teams of employees participated in the September challenge this year, spurring each other on to walk, ride, cycle or run 10,000 steps every day during September to raise funds for the Cerebral Palsy Alliance (CPA). Our employees raised \$8,645 to help people with cerebral palsy live their best lives.

Below: Talia, Michelle, Katrina and Steve were the winning team, clocking up more than 1.5 million steps



New playground for students of Fern Bay

Fern Bay Public School is growing at a rapid rate and Port Waratah is very pleased to provide support for the installation of new playground equipment. The playground provides new free play opportunities to improve student wellbeing and develop life skills such as co-operation and sharing. Students who play return to the classroom in a more positive and happy state and engage more in learning. We're delighted that the new equipment creates so much fun and will benefit the whole school for the next 10 years and beyond!

Below: Students of Fern Bay enjoying their new playground.



'Vote On A Good Cause' celebration morning tea

This year, for the very first time, Port Waratah launched our 'Vote On A Good Cause' campaign. The aim of the annual campaign is to engage employees and learn about the community organisations and charities that are most important to them. Our campaign provided a total of \$30,000 to be shared by three local organisations.

Voted in first place was Camp Quality Newcastle who received a boost of \$15,000, which will be used to provide for children and families who are touched by cancer.

The Calvary Mater Oncology Unit received a donation of \$10,000, which will provide care and comfort of cancer patients being treated at the hospital.

BaptistCare HopeStreet at Mayfield received \$5,000 to support their Eve project, which helps vulnerable women in our community.

Right: Debra from Camp Quality (centre) with Port Waratah Employees (L-R) John, Andy, Antonia and Nekon.



It's a slam dunk for youth sporting clubs!

Our second 'Youth Sport in Portside Suburbs' funding round delivered a much needed boost in funds to several local sporting organisations. After the disruption we have all experienced this year, our Youth Sport in Portside Suburbs funding was very well received by 14 local sporting clubs, who shared in over \$20,000.



Some of the sporting clubs that were successful include:

- Newcastle City and Eastern Districts Cricket Club receiving funding to subsidise the cost of helmets for their junior players
- Hunter Simba Football Club who will use their funding to upgrade equipment for their junior players and upgrade signage at their ground
- Newcastle Bodyboard Club who will be purchasing some new UV rash shirts for their junior bodyboard competitors, and
- Norths Netball Club will focus on the physical and emotional wellbeing, education and development of their junior players as they encourage the growth of strong, young women in their community.

Our next funding round for Youth Sport in Portside Suburbs will open in March 2021. To learn more about what types of projects may be funded and how to apply, head to our website www.pwcs.com.au and search 'youth sport'.

Where do you get your Air Quality Information from?



Port Waratah Community Newsletter
or Port Waratah Website

pwcs.com.au



NSW Government Newcastle Local
Air Quality Monitoring Network Live Data

dpie.nsw.gov.au/air-quality/live-air-quality-data-lower-hunter-and-central-coast



NSW Government Seasonal Lower Hunter and
Central Coast Air Quality Monitoring Reports

environment.nsw.gov.au/topics/air/monitoring-air-quality/lower-hunter-and-central-coast/lower-hunter-and-central-coast-air-quality-reports



NSW Government
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Cover Page: Mega Mechanics at Port Waratah.

If you would like to comment on Port Waratah Community News, please email contact_us@pwcs.com.au or call on (02) 4907 2280 (24-hr Community Enquiries Line)

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