



Chair: Trudie Larnach

Location: Hunter Valley Coal Chain Coordinator Offices
45 Lambton Rd, Broadmeadow

Time / Date: 4:05pm to 4:40pm, 22nd August 2019

Subject: **Port Waratah Coal Services Community Meeting**

Attendees:

Community Stakeholders:	Port Waratah Representatives:
Louise Askew	Craig Allen – Logistics Superintendent
Rick Banyard	Glenn Cook – Specialist Environment
Mick Bennett	Mark Feeney – Manager Operations Delivery
April Brown	Trudie Larnach – Manager Sustainability & Corporate Affairs
Mary Busteed	Jennifer Lindsay – Environmental Officer
Marinella Fragiacomio	Trevor Thompson – Environmental Engineer
Christene Harkness	
David Harrison	
John Hayes	
Terry McCauley	
Clare Monkley	
Callan Nickerson	

Item 1: Welcome and Actions from Previous Meeting

- Trudie Larnach (TL) welcomed attendees and provided opening remarks, with Sean Boyle (SB) providing a safety briefing to the group.
- Trevor Thompson (TT) provided an overview of the three actions to come out of the May Community Meeting.
 - **Throsby Creek Government Agencies Committee:** This committee, chaired by the State Member for Newcastle, enables collaboration and cooperation from numerous stakeholders to improve the quality of the environment and amenity of Throsby Creek, as well as the value to the community. Following our May Community Meeting, the [Throsby Creek Catchment Agencies Plan](#) was adopted by the TCGAC, which captures this consolidated vision for the area. **Action Closed**
 - **Fern Bay Clean Up Event:** Port Waratah will host a clean-up event for Fern Bay at 10am on 29th August 2019. Flyers for this event were passed around to Community Stakeholders, and they were also emailed previously. Note that car parking will be very limited, therefore it is important to register for this event via email to communitypartnerships@pwcs.com.au **Action Closed**
 - **OEH Seasonal Air Quality Update:** Links to view the most recent OEH [Seasonal Air Quality Update \(Summer 2018/2019\)](#), and the [four-year review of the Newcastle Local Air Quality Monitoring Network](#) were emailed to all Community Stakeholders and contained in the [May Community Meeting Minutes](#). **Action Closed**



Item 2: Environment Update

Community Dashboard

- Hardcopies of the Q2 2019 Community Dashboard were passed around to Community Stakeholders for review.
- Rick Banyard (RB) asked with Water Restrictions just around the corner, could Port Waratah look at any additional information to include in the Dashboard on water consumption volumes. **Action for Port Waratah**
- Should Community Stakeholders have any questions regarding the content of the dashboard, please contact TT.
- The Community Dashboard will be uploaded to the Port Waratah website in the coming days.

EPA Regulatory Action

- Glenn Cook (GC) discussed the regulatory outcomes of four incidents Port Waratah had self-reported to the EPA, and other agencies, in late 2018/early 2019.
- Glenn recapped that immediately following each incident, and prior to any regulatory response, Port Waratah had completed and/or committed to further controls to help prevent a reoccurrence of incidents of these types at Port Waratah. Controls have included improvements to engineering design, procedural improvements and improvements to employee training.
- Following receipt of the two Penalty Notices, Port Waratah personally contacted Community Stakeholders, and published a media statement online. TL asked for feedback on Port Waratah's communication of the incidents, with the Community Stakeholders stating they were generally happy with the communication from Port Waratah.

Item 3: Community Update

- TL raised with the Meeting Group that results of the first Local Voices Pulse Survey will be released in the next week. The results will be published by the CSIRO, and if you had participated in the survey, you shall be notified of their release via email. The results of the Pulse Survey, along with the original 'Anchor' Survey are available on the Local Voices website at: <https://research.csiro.au/portwaratahlocalvoices/results/>
- TL noted that the Pulse Survey had a drop in the completion rate (around 150 completions), however the number of participants remained statistically relevant.
- The second Pulse Survey is due to open at the start of September. TL advised Port Waratah are working with CSIRO to retain existing participants, and recruit new participants, and asked Community Stakeholders to encourage friends, family and colleagues to register and complete upcoming surveys so that their views are heard.
Action for Community Stakeholders
- Further information on the Local Voices Community Survey can be found here: <https://research.csiro.au/portwaratahlocalvoices/>
- Port Waratah agreed to send Community Stakeholders a link to the Survey results when they became available.
Action for Port Waratah



Item 4: Operations Update

- Craig Allen (CA) introduced himself to the Community Meeting Group and described his role as the Logistics Superintendent at Port Waratah.
- CA provided a high-level overview of the Hunter Valley Coal Chain, highlighting Port Waratah's role in servicing the needs of the wider coal chain by connecting Hunter Valley coal to the global market.
- CA highlighted that Port Waratah's customers, the coal producers, ultimately expect Port Waratah to deliver a high-quality cost-effective coal handling service, provide and maintain reliable access to contracted terminal capacity, and maintain the lowest sustainable coal handling charge.
- CA presented several plans commonly utilised by Port Waratah and the wider coal chain.

Meeting Close

- The next Port Waratah Community Meeting is scheduled for **Thursday, 21st November 2019**, at the Carrington Coal Terminal. The time will be confirmed at a later date.
- Meeting closed at 4:40pm.

HVCCC Hosted Tour

- Following the conclusion of the Port Waratah Community Meeting, Shaun Boyle from HVCCC provided Community Stakeholders with a presentation and a tour of the HVCCC Facility, providing insights and commentary on the function, the various teams and ongoing communication and collaboration between coal chain stakeholders.
- For further information on HVCCC and the role they perform in the Hunter Valley Coal Chain, please visit their website at; www.hvccc.com.au
- Port Waratah would like to thank Shaun Boyle and HVCCC for their informative tour.

INFORMATION/REPORTS FROM THE COMMUNITY TO BE MADE TO:

Port Waratah (*coal terminal related enquiries*)

- Port Waratah 24hr Community Enquiry Line – 4907 2280
- Port Waratah email – contact_us@pwcs.com.au

NCIG (*coal terminal related enquiries*)

- 24hr Hotline – 1800 016 304
- NCIG Email – enquiries@ncig.com.au

ARTC (*All rail and train related enquiries*)

- ARTC Enviro Line – 1300 550 402
- ARTC Email – enviroline@artc.com.au