



**Chair:** Trudie Larnach  
**Location:** Kooragang Coal Terminal Boardroom  
**Time / Date:** 5:30pm to 7:00pm, 16<sup>th</sup> May 2019  
**Subject:** **Port Waratah Coal Services Community Meeting**

**Attendees:**

Community Stakeholders:	Port Waratah Representatives:
Louise Askew	Mark Feeney – Manager Operations Delivery
Rick Banyard	Mark Carlin – Operation Superintendent, Kooragang
Mary Busted	Trudie Larnach – Manager Environment & Community Relations
Marinella Fragiacomio	Megan Flanagan – Community Relations Advisor
Christene Harkness	Trevor Thompson – Environmental Officer
John Hayes	
Terry McCauley	
Clare Monkley	
Scott Sharpe	
Peter Streatfield	

**Apologies Received:** Katelijn Hullegie, Sally Johnstone, Lyn Kilby, Callan Nickerson

### Item 1: Welcome and Introductions

- The meeting commenced with Trudie Larnach (TL) asking attendees whether anyone had a Safety, Environmental or Diversity Share they would like to share with the group. John Hayes (JH) provided a Safety Share regarding a recent car purchase. JH was comforted in discovering that safety features previously only seen in prestige vehicles had now become standard features across most makes and models across the new car market.
- TL welcomed all attendees and provided summary of the meeting agenda.
- All attendees introduced themselves, with TL providing an overview of the purpose of Port Waratah's Community Meetings.
- Trevor Thompson (TT) ran through the actions from the previous Community Meeting (Feb 2019). These were:
  - Port Waratah committed to sharing the results of Throsby Creek Clean Up events, and if possible the improvement to water quality over time. **In Progress** – Results of clean up events are to be discussed later in the meeting. Throsby Creek water quality data shall be enquired about at the next Throsby Creek Government Agencies Committee Meeting.
  - Port Waratah were to include contact details for ARTC in the Minutes for future reference to assist in addressing train noise concerns. **Complete** – ARTC, Newcastle Coal Infrastructure Group (NCIG) and Port Waratah contact details were added to the Minutes of the February Meeting, and will remain going forward.
  - Community Stakeholders were to consider and suggest potential Community Stakeholders for inclusion in the Community Meeting Group. **Complete.**
- JH & Rick Banyard (RB) advised the Meeting Attendees that NCIG recently hosted their first Community Engagement Group Meeting, of which RB & JH are community representatives.



### Item 2: 2018 Sustainable Development Report

- TL led discussion with the group on Port Waratah's 2018 Sustainable Development Report.
- The theme for the 2018 Report was "Local Heart, Global Reach", with the report also stepping up in maturity, having been prepared in accordance to the 'Core' standard of the Global Reporting Initiative (GRI). The report also considers how Port Waratah's activities are positioned with the United Nation's Sustainable Development Goals (UN SDG's)
- TL provided an overview of Port Waratah's key achievements for 2018 across the businesses 'Five Drivers for Success'. These included measurable improvements in safety culture in the business, partnering with CSIRO to deliver the 2018 Community Attitude Survey, being awarded the Hunter Business Chambers inaugural 'Excellence in Sustainability' award, as well as the 'Outstanding Employer of Choice' award. Port Waratah also achieved new weekly and monthly shiploading records throughout 2018, as well as a new record low vessel turn around times of 3.2 days.
- In the 2018 SD Report, 30 of Port Waratah's Community Partners were mapped against the UNSDG's by an independent consultant, demonstrating that Port Waratah not only contributes directly to the UNSDG's, but also indirectly through our Community Partners across all six priority areas.
- Taking on the feedback provided by the Community Stakeholders, Port Waratah shared the SD Report and our journey with more media outlets. Feedback regarding the report has been very positive, including the report being referred to as 'world class', and leading the way for businesses in Newcastle. The local business community has also expressed interest in Port Waratah's SD Report journey, as well as with our 'Licence to Operate' business driver.

### Item 3: Out & About in the Community

- Megan Flanagan (MF) provided an update on recent community events that Port Waratah were a part of. These included;
  - Hosting the 3 yearly 'Storylines' event to celebrate the many successful community partnerships fostered through Port Waratah's Community Investment and Partnership Program - <https://storylines.pwcs.com.au/>
  - Being the event sponsor for The Equal Futures Project's International Women's Day Breakfast - <https://theequalfuturesproject.com/>
  - Continuing to be a major sponsor for the Annual Harry's Challenge, a fun run and paddle event to raise much needed funds for Harry's House - <http://www.harryshouse.com.au/>
  - Being a keynote speaker at NFP Connect's April breakfast, discussing Port Waratah's approach to sustainability and the UNSDG's - <https://www.nfpconnect.com.au/>
  - Assisting at Newy parkrun in late April, providing participants with water and information on Port Waratah - <https://www.parkrun.com.au/newy/>
  - Hosting Carrington Public School, and showing the students around our operations, and providing a barbeque and some showbags as a token of appreciation.
  - Port Waratah's Kooragang Terminal was also featured in five episodes of Channel 10 BOLD's Mega Mechanics, airing over March and April.
  - Port Waratah hosted a clean up event in the Throsby Creek mangroves, where 40 employees along with some eager Community Stakeholders participated. Around 215kg of rubbish was collected, with data collected and provided to the Australian Marine Debris Initiative - <http://amdi.tangaroablue.org/>. Port Waratah is also planning to do a similar clean up event later in 2019 in the Fern Bay area. **ACTION** – provide further details on the Fern Bay Clean Up Event to Community Stakeholders



## Item 4: Environment & Operations Update

### Community Dashboard

- TT presented the Quarter 1 Community Dashboard. Key aspects discussed included
  - Air Quality – despite the hot dry summer period, PM10 levels were relatively good. The majority of elevated results at the Stockton site (about 80%) occurred during ocean winds, with less than 5% of elevated results occurring under north westerly winds. Bushfire smoke also influenced air quality on several days throughout the quarter. **ACTION** – Port Waratah agreed to include a link to the most recent OEH Seasonal Air Quality Report.
    - 2018/2019 Summer Seasonal Air Quality Update [click here](#)
    - OEH four-year review of the Newcastle Local Air Quality Monitoring Network [click here](#)
  - Water Recycling – Due to ongoing dry conditions, the ability to harvest water has been limited. This has meant we have had to increase our levels of potable water consumption for operational purposes, however we have still been able to recycle/re-use around three quarters of all water we consume.
  - Noise – Was generally within applicable noise goals/criteria for both Kooragang and Carrington Terminals, with the exception of Carrington Terminal night noise levels at Tighes Hill. At this location, noise levels were 1dBA above Port Waratah's Internal Noise Goal for that location. This result highlights the importance of continuing with Carrington's Conveyor Drive Strategy, with several drives planned for replacement in 2019 and beyond, to reduce noise in our neighbouring residential areas.
  - Environmental Footprint – In recent years significant improvements in Electricity Efficiency have come from improvements in plant reliability, and stacking/loading rate improvements. The annualised improvements observed in Quarter 1 2019, are equivalent to 10.6million kWh less electricity consumed compared to 2008 (or around the same annual consumption as all households in Wickham, Maryville & Tighes Hill).
  - 2018 Summary of Spend – In 2018, Port Waratah spend more than \$87 million in the local region, equating to just over 77% of our total annual spend. Further details on where and how Port Waratah contributes to the local economy is available in the [2018 SD Report](#).
- Glenn Cook (GC) provided Community Stakeholders an overview of a recent incident that occurred at the Kooragang Terminal Wharf in April, which resulted in some grease spilling from one of the Shiploaders, onto wharf infrastructure, 'rip-rap' (rocky embankment) and into the harbour. Port Waratah self-reported the incident to the EPA, and systematically cleaned all grease that was able to be recovered by hand.

### Operations Update

- Mark Feeny (MF) provided a snapshot of our YTD operational demand, and a comparison to 2018. Although shiploading rates are very similar to 2018 rates, a significant point of improvement in 2019 has been the vessel turn around days (3.2 days in 2018 V's 2.1 days in 2019YTD).
- Vessel Turn Around Days (VTAD) is a primary performance measure of how efficiently vessels can receive their cargo and depart Port Waratah. It is an indicator of the health of the coal chain more broadly, and an important way to add value to Port Waratah's customers by minimising demurrage fees.
- Demurrage is a charge payable to vessels for delays in loading cargos within agreed timeframes. Across the Australian coal export sector, demurrage costs are in the millions of dollars, and coal export terminals are envious of Port Waratah's VTAD performance.



- Mark Carlin (MC) introduced a video of two significant maintenance projects that recently occurred at Port Waratah.
  - In late 2018, Reclaimer 4 at Carrington had its slew bearing and pivot bearing replaced. This was the first time in the machines 40 year life these bearings have been replaced. Over 11 weeks of day and night shifts, the top half of the machine weighing 380 tonnes was separated from the remainder of the machine and lifted so the 8 metre diameter slew bearing could be replaced.
  - At Kooragang, Shiploader 7.09 was upgraded with all its shuttle bogies and rails replaced. The shuttle is the part of the shiploader that moves out over the vessel to load coal.
  - Both projects were performed with zero injuries and zero environmental incidents.

#### Item 5: Other Business

- Christene Harkness (CH) enquired then suggested that Port Waratah provide copies of the 2018 Sustainable Development Report to local high school libraries. TL thanked CH for the suggestion, advising Port Waratah would follow up the suggestion.
- Following the hot, dry weather the region experienced over the 2018/2019 summer, RB enquired about dust complaints Port Waratah received, and the level of coal dust in any dust samples collected. TT advised that compared to previous summer periods, numbers of dust complaints were relatively low, which may be indicative of the community awareness around the conditions experienced over the period. Of the dust samples collected, the proportion of coal was very low, indicating that dust management strategies were operating effectively and despite challenging conditions.
- Following a general discussion on dust management JH mentioned it might be worth explaining the function of the NCCCE (Newcastle Community Consultative Committee on the Environment) for those that may not be familiar. TL provided some background into the formation of NCCCE, and the purpose of the group. TL also mentioned the structure of the NCCCE has been replicated in other NSW communities. Further information on the NCCCE can be found at:  
<https://www.epa.nsw.gov.au/working-together/community-engagement/community-news/newcastle-community-consultative-committee>

#### Meeting Close

- The next Port Waratah Community Meeting is scheduled for:
  - **Thursday, 4:00pm on 22<sup>nd</sup> August 2019**, at the Hunter Coal Chain Coordinator (HVCCC), located at 45 Lambton Road Broadmeadow.
- Meeting closed at 7:05pm



INFORMATION/REPORTS FROM THE COMMUNITY TO BE MADE TO:

Port Waratah (*coal terminal related enquiries*)

- Port Waratah 24hr Community Enquiry Line – 4907 2280
- Port Waratah email – [contact\\_us@pwcs.com.au](mailto:contact_us@pwcs.com.au)

NCIG (*coal terminal related enquiries*)

- 24hr Hotline – 1800 016 304
- NCIG Email – [enquiries@ncig.com.au](mailto:enquiries@ncig.com.au)

ARTC (*All rail and train related enquiries*)

- ARTC Enviro Line – 1300 550 402
- ARTC Email – [enviroline@artc.com.au](mailto:enviroline@artc.com.au)