

PORT WARATAH COAL SERVICES COMMUNITY NEWS



Edition One 2016



PORT WARATAH
COAL SERVICES

Pioneering Through Partnership



WELCOME TO THE PORT WARATAH COAL SERVICES COMMUNITY NEWSLETTER



Welcome once again to Port Waratah's Community newsletter. This newsletter is part of our commitment to keeping you, our neighbours and community stakeholders informed of our activities and performance.

As you can see from the range of activities covered in this newsletter, the ongoing coal industry challenge of lower product prices and poor markets conditions does not mean that things are quiet in our world. In fact, we recognise that our community involvement and our commitment to environmental improvement cannot be affected by the economic conditions in our industry.

As this is the first newsletter of the year, I would like to make brief comments on 2015. Firstly, I can share with you that although we achieved some improvements, we did not achieve all of our safety objectives for 2015. We recorded two injuries resulting in lost time and one requiring medical treatment. The total number of recordable injuries was the same as the year before however, they were of lesser severity.

With respect to industry conditions, you will probably be aware of ongoing job reductions

in mining operations throughout the Hunter Valley, as well as in the Queensland coal industry. We are aware that many of our customers are struggling and our focus on delivering our services as flexibly and efficiently as possible continues to increase. These challenging market conditions are not expected to improve any time soon, so we aim to make sustainable improvements.

These conditions also mean that there is still no immediate demand for contracts from the proposed T4 terminal. We have however continued to pursue the development approval process to keep the option of a future development opportunity for industry alive. This process reached a successful conclusion in December when we received Commonwealth Government approval for the project. Both the State and Commonwealth approvals have a validity period of five years, within which the project will have to be commenced if the current approvals are to be utilised.

In the meantime we continue to pursue a range of environmental improvement programmes at the existing terminals. One such programme is having an industry-wide impact as its focus is mine loading practices. Under this programme we,

along with the other coal terminals, have agreed to report to the EPA on coal wagons that are being loaded in a way that could result in coal deposition in the rail corridor. The objective of the programme is to assist the EPA to identify load points that may require improvement in loading practices, a matter about which the EPA has received community feedback.

All of these activities are delivered within our Licence to Operate framework, which we will share with you in more detail, and is featured in our 2015 Sustainable Development Report. This framework, which covers everything from our various potential environmental impacts to our governance commitments, not only provides direction for our activities but also enables us to communicate this wide range of activities in a manageable way.

As always, I trust that you find this communication useful and invite you to provide us with feedback at any time.

– Hennie du Plooy, CEO

CELEBRATING INTERNATIONAL WOMEN'S DAY

The Equal Futures Project – a local group of business leaders dedicated to raising awareness and funds that will facilitate gender equity in the region – hosted the International Women's Day breakfast on Friday, 4 March 2016. Our Chair, Penny Winn, was a guest panellist along with Steve Cowan, General Manager Pacific National, Leah Armstrong, Chair Aboriginal Housing Office and Supply Nation, Member Prime Ministers Indigenous Advisory Council and Mark Hickey, Chairman and Partner, Sparke Helmore.

Mind The Gap was the theme, with the panel discussing the gaps that exist for both women and men in the workplace and how they can be addressed. Penny's message from the day was simple: "be brave, be confident."

All funds raised from the event were shared between HMRI (supporting women in research with leadership development) and Jenny's Place (supporting women and children escaping domestic violence and/or homelessness); two important local projects Port Waratah also support.



Above: Penny Winn speaking at the International Women's Day Breakfast

NEWCASTLE MEN'S SHED

Being involved in our local community is something we're passionate about here at Port Waratah. One of the ways our employees get involved is through our sponsorships and donations committees. Both terminals, Carrington and Kooragang, have their own committee and each committee looks after its own local area. Along with considering applications received throughout the year, committee members can also identify and nominate potential sponsorship and donation recipients.

Members of the Carrington Terminal Sponsorship & Donations Committee provided two computers to Newcastle Men's Shed in their effort to support men's health in the local community.



Above: Don Sharp and Paul Battle from Newcastle Men's Shed with members of the Port Waratah Carrington Terminal Committee

KITCHEN GARDEN & CHICKEN COOP

For a while now, Port Waratah has been lending a helping hand to a small, culturally diverse, community school in Waratah West. WWPS prides itself on delivering quality programmes for all students, with staff providing a nurturing environment where academic outcomes and the wellbeing of all students are the main priorities.

In late 2015 a team from Kooragang Terminal volunteered to help out at the school by building a new chook pen and carrying out extensions to the school's kitchen garden.

WWPS were overwhelmed with the professionalism of the team and the resulting end product.

Right: Kitchen Garden renovation and improvements



MATTHEW TALBOT CENTRE, WICKHAM



The Matthew Talbot Homeless Service located in Wickham provides assertive outreach support to homeless men in our area and includes visiting parks, streets, services and homes. The service provides assistance with accommodation and support to maintain tenancies, address health concerns, identify goals and link people with legal services.

Port Waratah's terminal managers, Wayne Carman and Steve Rigby, recently paid the centre a visit to make a donation to help with the outstanding work the service provides to some less fortunate members of our community.

Above: Belinda, Peter and Mel from the centre with Wayne (left) and Steve

MEET TRUDIE OUR NEW SPECIALIST COMMUNITY RELATIONS

Trudie Larnach joined our team as Specialist Community Relations. Trudie has been busy getting to know her role and our community. It is our pleasure to introduce you to her, by putting her to the test with a gruelling Q&A session.

Where are you from?

I'm a Hunter Valley girl from Singleton.

What were your first impressions of Port Waratah Coal Services?

Port Waratah is an integral part of the coal chain and it's clear when you talk to the people that Port Waratah strives to be a proactive, engaging industry and community partner across all aspects of the business.

What are you most looking forward to as part of your role?

I'm very much looking forward to working with our community partners and helping them achieve the amazing things they set out to do.

Besides working at Port Waratah, what keeps you busy?

I'm a mum to two gorgeous, active, crazy little boys who keep my husband and I extremely busy.

What does your typical weekend look like?

I'd have to say all my favourite pastimes involves food, friends and family.

Sport?

I'm a tragic netballer from way back, and very much enjoyed the Netball World Cup in Sydney last year. I thought the Silverferns were going to be hard to beat but the Diamonds didn't let me down!

What are you reading at the moment?

'Where is the Green Sheep?', 'Mulga Bill's Bicycle', and 'Possum Magic' amongst other children's books and the newspaper.

What do you like about the Hunter and Newcastle?

There is so much to be proud of in the Hunter Valley, it's a wonderful place to live, work and raise a family. We should all be proud of the economic diversity and prosperity in our region. I enjoy the beach, the food culture, the vineyards and the sport. I love that you can really feel the change and vibrancy of Newcastle.

Are you involved with any Community Organisations?

Like most parents I'm involved in my children's sporting activities and schools. Over the last few years I've also been involved with fundraising through Hunter Valley Rotaract, for Arise & Shine Uganda to be able to build a new babies home for orphaned and vulnerable babies.

My safety message is: Look after yourself, you are your most important asset.

Below: Trudie Larnach with Hennie du Plooy at the Port Waratah Coal Services Harry's Challenge 2016 in Stockton



24 HOUR COMMUNITY ENQUIRY LINE – (02) 4907 2280



WELCOME NEW APPRENTICES

Each year, Port Waratah offers electrical and mechanical trades apprenticeships to local community members who are eager to kick-start their trade career.

In early 2016, three new apprentices commenced their journey with Port Waratah; Josiah Galley and Ryan Porter began their electrical apprenticeship, with Scott Hodgson undertaking a mechanical apprenticeship.

Our new apprentices have begun their initial TAFE training with NovaSkill and will join us onsite in the second half

of 2016. Over the next four years they will have the opportunity to gain the skills and experience necessary to become highly skilled trades people.

Please join us in welcoming Josiah, Ryan and Scott to our business.

With the new apprentices beginning, it also marks the time for us to farewell others; Kannon Ford, Matthew Wagstaff, Mitchell Ford and Tyler McMahon all completed their trade apprenticeships and training at Port Waratah in January. Each have been valued members within our maintenance teams at both sites and we wish them all the very best for their future.

Above L to R: Josiah Galley, Ryan Porter and Scott Hodgson

2015 SUSTAINABLE DEVELOPMENT REPORT PUBLISHED

Each year Port Waratah publishes a report on its performance across key areas of Sustainable Development; governance, people, social, economic and environmental. Last year's report is now available on our website www.pwcs.com.au

WAGON MONITORING IMPROVEMENT PROGRAMME

Port Waratah's Environment Protection Licences were varied late last year to include a Wagon Monitoring and Reporting Environmental Improvement Programme. The objective of the programme is to assist the EPA to identify load points that may require improvement in loading practices. The monitoring programme focusses on the presence of coal on the wagon sill and the height of the load, with each train being assessed. The assessment is undertaken by operator observations from the dump station control rooms via CCTV with photographs included in the reporting.

Port Waratah is working towards establishing technology and systems to enable monitoring and reporting. Full implementation of the programme is expected in April 2016. In total, Port Waratah has six dump stations; four at Kooragang and two at Carrington, with regular reporting to the EPA and producers.

LICENCE TO OPERATE FRAMEWORK

During 2015 Port Waratah embarked on a project to embed activities that relate to obtaining and securing our Licences to Operate into all roles in the business. A Licence to Operate (LTO) framework was built based on our own operating context and work to date using the Licence to Operate driver for success. LTO theory has been integrated into the framework through the following practices:

- Sustainability;
- Social responsibility; and
- Shared value.

Developing the framework was a collaborative process through employee workshops and community engagement and survey. The workforce responded very positively and a number of employees were involved in identifying activities and projects that can be delivered to achieve this objective. Having reviewed this in detail, we developed a project portfolio which will be implemented over the next five years. The LTO projects fall under the four themes:

- Environment;
- Governance;
- Relationships & Reputation; and
- Social Impacts & Contributions.

A brief capture of the framework is featured on the back page of this newsletter. In future editions of the newsletter we will share more on how we integrate LTO into our everyday work by breaking it down into the key themes which describe our approach, goals and some of the projects. To see our LTO framework in detail, please read our 2015 Sustainable Development Report which is published on our website.



LICENCE TO OPERATE FRAMEWORK

REGULATORY COMPLIANCE – PROACTIVE MANAGEMENT & INDUSTRY LEADERSHIP – UNDERSTANDING & MEETING STAKEHOLDER EXPECTATIONS

ENVIRONMENT



OUR APPROACH:
To continuously improve our baseline performance over the long-term while eliminating one-off incidents.

GOVERNANCE



OUR APPROACH:
To have an interdependent culture which achieves beyond regulatory compliance outcomes, in line with our values and stakeholder expectations.

RELATIONSHIP & REPUTATION



OUR APPROACH:
To be an active and valued member of the Newcastle region and known for our actions and words aligning with our values.

SOCIAL IMPACTS & CONTRIBUTIONS



OUR APPROACH:
To leverage our resources and knowledge to contribute to a sustainable and vibrant Newcastle while minimising impacts on the community.



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Cover Page: The Community Spirit was buzzing for the Port Waratah Coal Services Harry's Challenge 2016. More than 300 participants turned out at Griffith Park Stockton, with the event raising over \$12,000 for Harry's House Retreats

If you would like to comment on Port Waratah Community News, please email contact_us@pwcs.com.au

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